

Digital Competitions (“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and C’s were first published: 7 October 2025

Date these T’s and C’s were last changed: N/A

These T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Competition name:	Clearly stated in the official competition post on Cradlestone Mall’s social media platforms.
2.	Promoter’s details:	This Competition is conducted and organized by Cradlestone Mall (“ Mall ”) and offered by Sasol Pension Fund & Redefine (“ Landlord ”). In these T’s & C’s we refer to the above promoter(s) as “the Landlord” and the entrants as “the Participant(s)” or “you”.
3.	IMPORTANT INFORMATION	
4.	<u>Eligibility:</u> Who may enter the Competition?”	To enter the Competition, a Participant must be: 18 years or older and in possession of a valid South African identity document or passport;
5.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
6.	Competition Period:	The start and end dates for each competition will be specified in the official competition post. Entries received outside the stated competition period will not be considered.
7.	How to enter?	Entry methods will be clearly stated in the official competition post on Cradlestone Mall’s social media platforms. Only entries that follow the instructions in the official post will be eligible. No responsibility will be accepted for late, incomplete, or misdirected entries. Upon compliance of the above a Participant will automatically be deemed to have entered the Competition.
8.	Limitation on entries	A Participant may enter as many times as s/he wishes during the Competition Period and can only win once per draw.

9.	How will the Winner/s be selected?	Winners will be selected at random (or by a specified judging method) from all eligible entries. The winner selection process and date will be stated in the official competition post.
10.	Winner announced on	The Winner(s) announcement dates for each competition will be specified in the official competition post. Entries received outside the stated competition period will not be considered.
11.	The prizes	<p>The prize will be specified in the competition post.</p> <p>The prize is not transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.</p>
12.	How will the Winner/s be informed?	<p>Winners will be notified via the method stated in the official competition post (e.g., direct message, public announcement).</p> <p>Winners must respond within 14 days to claim their prize, unless otherwise specified.</p> <p>Failure to respond within the stated time may result in the prize being forfeited and an alternate winner selected.</p> <p>The decision of Cradlestone Mall is final, and no correspondence will be entered into.</p>
13.	Upliftment of prizes	<p>Once the Winner has been announced and contacted, the Winner must join a representative of the Landlord to redeem the prize at Cradlestone Mall. The date of the redemption of the prize should be mutually agreed upon by the Landlord and the Winner.</p> <p>The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.</p>
14.	Data usage and Privacy policy	<p>Participants are fully aware that for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:</p> <ul style="list-style-type: none"> a. First name and surname; b. Physical address; c. Email address; d. Mobile number; and/or e. Images/ photographs.

		<p>Personal information which a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.</p>
15.	Platform where these T's & C's can be found:	<p>For the duration of the Competition Period, a copy of these T's and C's can, at no cost -</p> <p style="padding-left: 40px;">I. be found on the following website: https://www.cradlestonemall.co.za/</p>
16.	General terms	<p>I. The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</p> <p>II. The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</p> <p>III. Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's.</p> <p>IV. Winners may not win any Mall Competition more than once in a 30-day period. Any winners drawn who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.</p> <p>V. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Mall. Promoting platforms will include the Mall Facebook page, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</p> <p>VI. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards or expectations.</p> <p>VII. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature,</p>

		<p>howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</p> <p>VIII. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.</p> <p>IX. These T's and C's will be construed, interpreted and enforced in terms of South African law.</p> <p>X. The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers and disputes relating to the Competition, and no correspondence will be entered into.</p>
17.	Amendment of T's and C's	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	Any questions, comments or complaints regarding the Competition are to be directed to:	<p>Name : Kamogelo Phatlhane (Marketing Manager)</p> <p>Telephone : 010 020 1234</p> <p>Email : marketing@cradlestonemail.co.za</p>