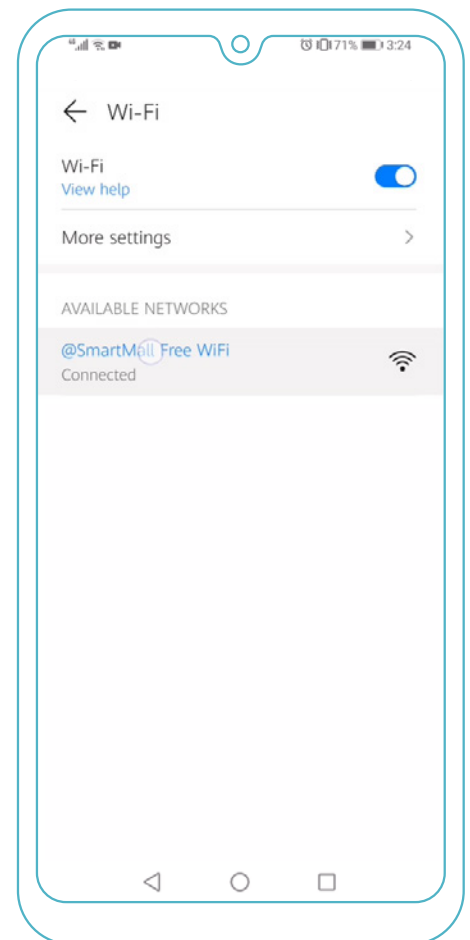


# How to Connect to the SmartMall Wi-Fi

**Note:** These steps will only work if the shopper is inside a SmartMall shopping centre, otherwise the following suggested steps will not work

Follow these steps to connect to SmartMall public Wi-Fi, via Android/iOS, or laptop:

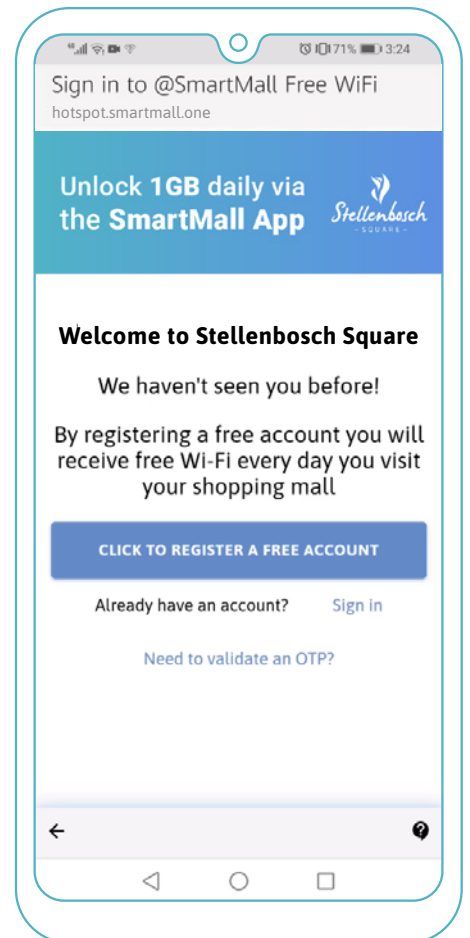
- 1 Open your device Settings and navigate to Wi-Fi.
- 2 Select **SmartMall Free WiFi** to start your connection.



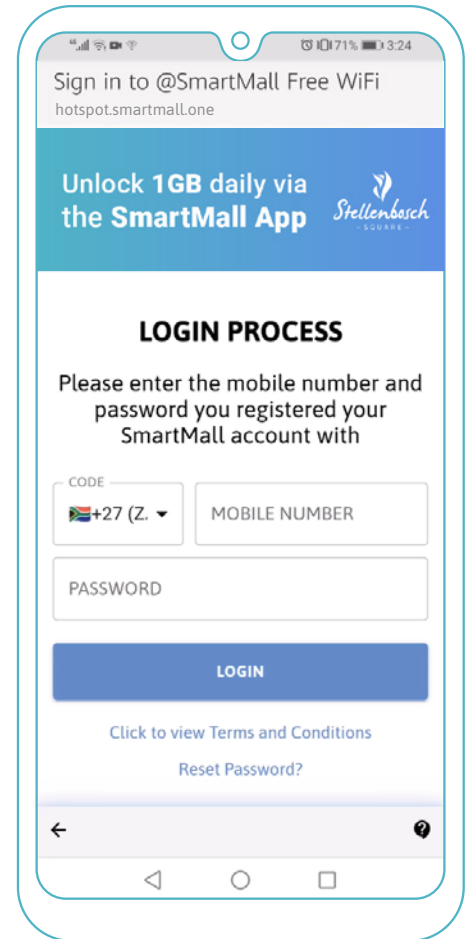
3 Wait for the screen to finish loading.



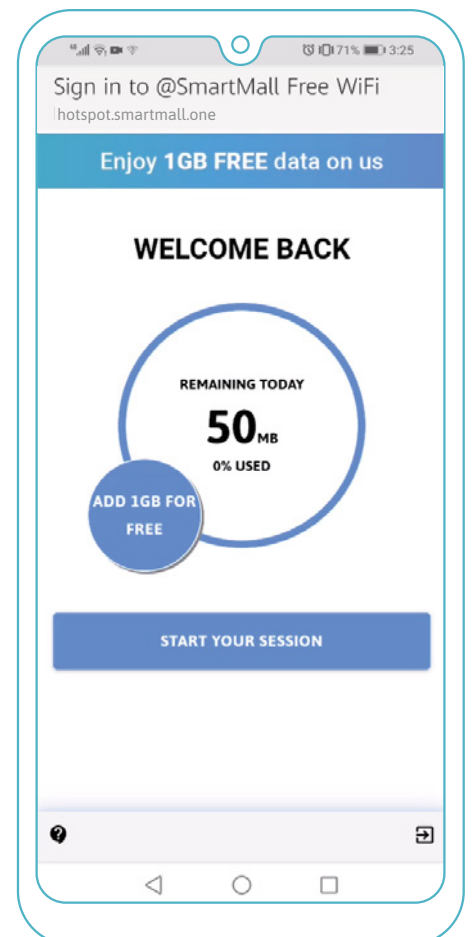
4 Click to **REGISTER** a free account, if you haven't registered before. Provide the requested info to complete your SIGN-UP.



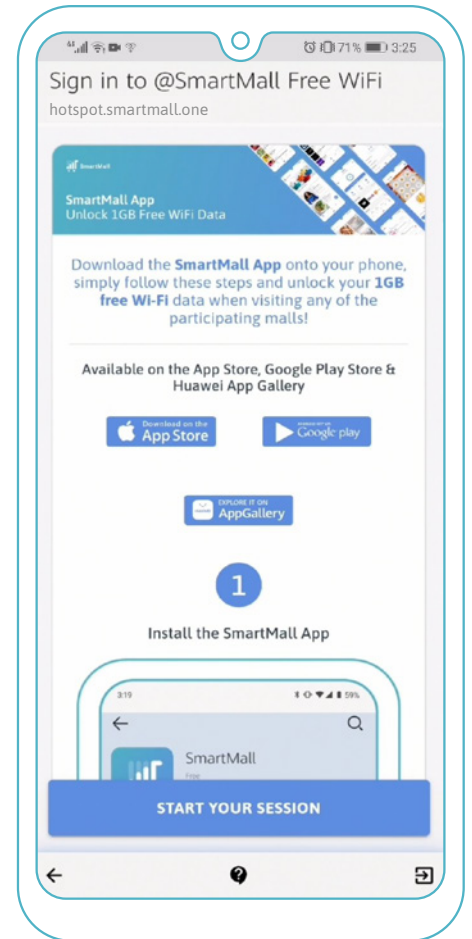
- 5 Alternatively, **LOGIN** using your Mobile Number if you have registered before.



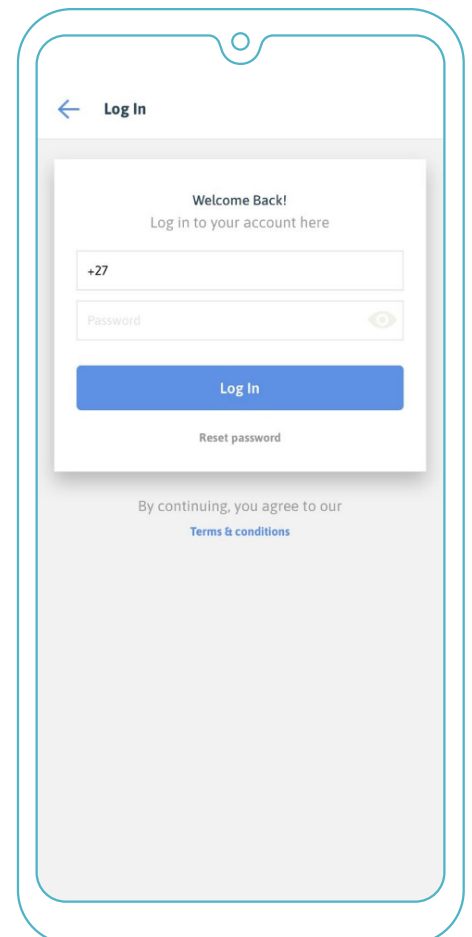
- 6 Tap **ADD 1GB FOR FREE**.



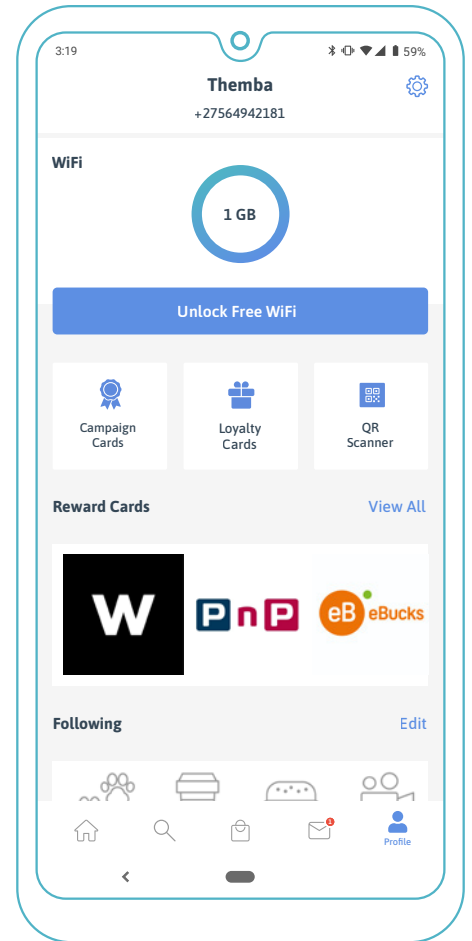
**7** **START YOUR SESSION** to gain internet connection.



**8** Log into the **SmartMall App** using the same login credentials.



- 9 Navigate to **PROFILE** in the SmartMall App to **Unlock Free WiFi**.



- 10 If you run into any issues, contact **SUPPORT** by selecting one of the support channels below, alternatively WhatsApp your request to **021 492 9031**.

**Note:** Ensure to add sufficient information about the device being used.

